

SERVICE EXCHANGE PARTS (R & RR)

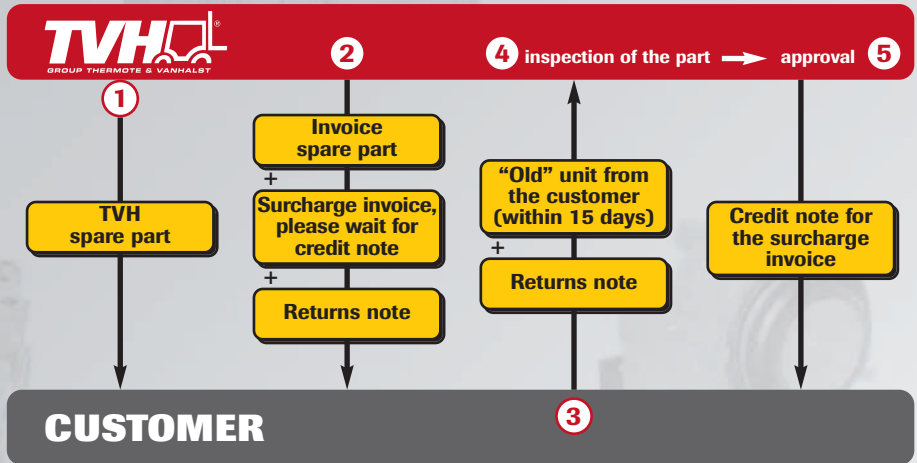


For years now, one of TVH's strongest points has been the sales of not only new parts, but also service exchange parts. These parts are mainly parts with a high value, such as thermal engines, electric motors, printed circuit boards, axles, transmissions, etc. All these parts are restored to a good as new state and come with a 6-month warranty period.

Service exchange with return of old unit = R

Principle: Customer receives a part and sends back the old unit.

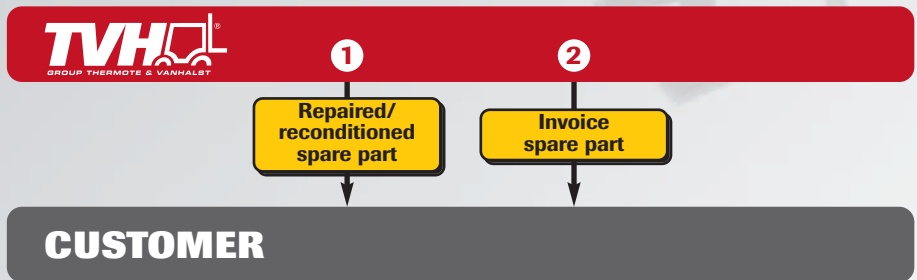
- The surcharge invoice will be fully credited if the surcharge unit is repairable.
- The same packing (box, pallet) in which TVH has sent the exchange part must be used to send the old unit back.
- Transport costs are at customer's expense; profit from TVH's favourable transport conditions.
- 6 months warranty on all spare parts.



Service exchange without return of old unit = RR

Principle: Customer receives a part without having to send the old unit back (in case the unit is lost or broken).

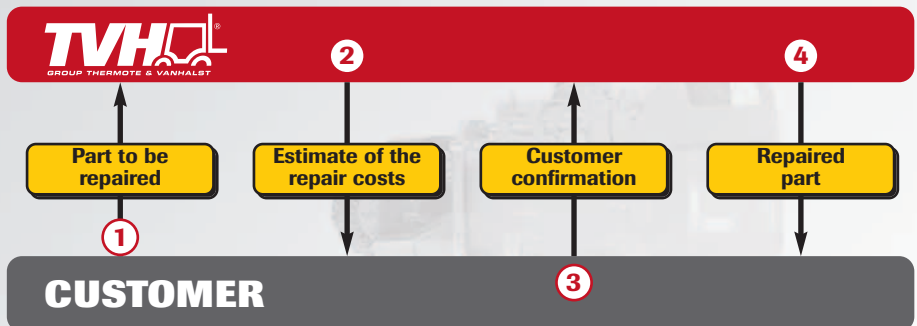
- 6 months warranty on all spare parts.



Repair of an old unit = HK

Principle: Customer sends the damaged spare part to TVH, an estimate of the repair costs is sent to him shortly after.

- 6 months warranty on all spare parts.
- All oil and coolant must be removed!
- Part must be well-packaged.



PARTS DIVISION

TVH FORKLIFT PARTS nv • BRABANTSTRAAT 15 • 8790 WAREGEM • BELGIUM
 TEL +32 56 43 42 11 • FAX +32 56 43 44 88 • E-MAIL parts@tvh.be • WEB www.tvh.be

